Emergency Contacts

Country	Police	Medical	Embassy/Consulate
Argentina	101	107	The U.S. Embassy is located at: Avenida Colombia 4300 in the Palermo neighborhood of Buenos Aires (near the Plaza Italia stop on the "D" line subway). The main Embassy switchboard telephone is (54) (11) 5777-4533. Recorded consular information, including instructions on whom to contact in case of an American citizen emergency, is available at tel. (54) (11) 4514-1830. The Consular Section fax is (54) (11) 5777-4293. The Consular Section is open to the public from 8:30 a.m. to noon and 2:30 p.m. to 4 p.m. Monday through Friday, except on American and Argentine holidays. Additional information on Embassy services is available on the Internet at http://argentina.usembassy.gov or by e-mail: BuenosAires-ACS@state.gov
Australia	000		In the Australian Capital Territory (ACT) or Queanbeyan: For emergency services (e.g., the arrest, death or serious injury of an U.S. citizen), please contact the U.S. Embassy in Canberra. The Embassy is located at Moonah Place, Yarralumla, ACT 2600, telephone (61) (2) 6214-5600, fax (61) (2) 6273-3191. NOTE: Passports and other routine citizen services for Canberra and the rest of the ACT are provided by the U.S. Consulate General in Sydney (see contact information below). In New South Wales, Norfolk Island, Lord Howe Island, and Queensland: For registration, passport, and other consular services for U.S citizens, please contact the U.S. Consulate General is located on Level 59, MLC Centre, 19-29 Martin Place, Sydney, NSW 2000, telephone (61) (2) 9373-9200, fax (61) (2) 9373-9184. The Consulate General offers an online appointment system for U.S citizens seeking routine non-emergency services such as registration, passport, and other consular services. To make an appointment, visit their web

site. Hours open to the public: 8:00 a.m. to 11:30 a.m., Monday to Friday (except U.S. and Australian holidays and the first Wednesday of each month). For emergency services (e.g., the arrest, death, or serious injury of a U.S. citizen) after 5:00 p.m. weekdays, holidays and weekends, please call (61) (2) 4422-2201. In Victoria, Tasmania, South Australia, and the **Northern Territory:** For registration, passport, and other consular services for U.S. citizens, please contact the U.S. **Consulate General in Melbourne located at 553** St. Kilda Road, Melbourne, VIC 3004, telephone (61) (3) 9526-5900, fax (61) (3) 9525-0769. For routine non-emergency services such as registration, passport, and other consular services, an on line appointment is necessary. To make an appointment, visit the web site. Appointments are available Monday to Friday, except U.S. and Australian holidays and the first Wednesday of each month. For emergency services (e.g., the arrest, death, or serious injury of a U.S. citizen), between 8:00 a.m. and 4:30 p.m., please contact the American Citizen Services (ACS) Unit at (61) (3) 9526-5900 or by email. For emergency services after 4:30 p.m. or on holidays and weekends, please call (61) (3) 9389-3601. In Western Australia: For registration, passport, and other consular services for U.S. Citizens, please contact the U.S. Consulate General in Perth, located at 16 St. Georges Terrace, Perth WA 6000, telephone: (61)(8) 9202-1224, fax (61)(8) 9231-9444. The Consulate General offers an online appointment system for U.S. citizens seeking routine non-emergency services such as registration, passport, and other consular services. To make an appointment, please visit the Consulate's website. Hours open to the public for American Citizen Services: 8:30 to 11:30 a.m., Monday through Thursday. For emergency services (e.g., the arrest, death, or serious injury of a U.S. citizen) outside of business hours, please call (61) (8) 9476-0081. The U.S. Embassy is located in Pavas, San Jose, and may be reached at (506) 2519-2000; the Costa Rica 911 extension for the Consular Section is 2188. The Embassy is open Monday through Friday, and is

closed on Costa Rican and U.S. holidays. Those

			seeking information are strongly encouraged to utilize the Embassy web site, and can email the Embassy with any questions or concerns. For emergencies arising outside normal business hours, U.S. citizens may call (506) 2220-3127 and ask for the duty officer.
Cuba	106		The U.S. Interests Section (USINT) represents American citizens and the U.S. Government in Cuba, and operates under the legal protection of the Swiss government. The Interests Section staff provides the full range of consular services to American citizens. The Cuban government does not permit Interests Section personnel to travel outside of Havana, however, so there may be limits to the services provided outside the capital. U.S. citizens who travel to Cuba are encouraged to contact and register with USINT's American Citizen Services section. U.S. citizens who register at the U.S. Interests Section in Havana may obtain updated information on travel and security within the country. There is no access to the U.S. Naval Base at Guantanamo Bay from within Cuba. The U.S. Embassy in Kingston, Jamaica handles consular issues for Guantanamo Bay. For further information on Guantanamo Bay, please contact the U.S. Embassy in Kingston by telephone at (876) 929-5374. The U.S. Interests Section is located in Havana at Calzada between L and M Streets, Vedado; telephone numbers (537) 833-3551 through 833-3559. Hours are Monday through Thursday, 8:00 a.m. to 4:30 p.m., and Friday, 8:00 a.m. to 3:30 p.m. For emergency assistance after hours and on weekends, individuals should call (537) 833-3026 or (535) 280-5791 and request to speak with the duty officer. The U.S. Interests Section's American Citizen Services office provides routine information at http://havana.usinterestsection.gov/ .
France	112	115	The U.S. Embassy / Consular Section in Paris is located at: 4 avenue Gabriel, 75008 Paris (Place de La Concorde, métro stop Concorde), telephone: in country 01-43-12-22-22; from the U.S. 011-33-1-43-12-22-22 (24 hours); fax for Passport Services in country 01-42-96-28-39; from the

U.S. 011-33-1-42-96-28-39; for Special Consular Services (emergencies) fax: in country 01-42-61-61-40; from the U.S. 011-33-1-42-61-61-40.

The Consulate General in Marseille is located at:

Place Varian Fry, 13006 Marseille, telephone: in country 04-91-54-92-00; from the U.S. 011-33-4-91-54-92-00 (24 hours); Consular Section fax: in country 04-91-55-56-95 and main fax 04-91-55-09-47; Consular Section fax from the U.S. 011-33-4-91-55-6-95, and main fax from the U.S. 011-33-4-91-55-09-47.

The Consulate General in Strasbourg is located at:

15 Avenue d'Alsace, 67082 Strasbourg, telephone: in country 03-88-35-31-04; from the U.S. 011-33-3-88-35-31-04; fax: in country 03-88-24-06-95; from the U.S. 011-33-3-88-24-06-95.

The Consulate General in Strasbourg does not produce passports on the premises. American citizens in this area whose passports are lost or stolen and have urgent travel needs should contact the U.S. Embassy in Paris.

The U.S. Government also has American Presence Posts in Bordeaux, Lyon, Rennes, Nice, and Toulouse that provide limited consular services to Americans, by appointment only. These American Presence Posts do not produce passports on the premises. American citizens in the areas of Bordeaux, Lyon, and Rennes whose passports are lost or stolen and have urgent travel needs should contact the Consular Section of the U.S. Embassy in Paris. American citizens in the areas of Nice and Toulouse whose passports are lost or stolen and have urgent travel needs should contact the U.S. Consulate General in Marseille.

The American Presence Post in Bordeaux is located at:

10, place de la Bourse, 33076 Bordeaux (entry on 1 rue Fernand Philippart); telephone: in country 05-56-48-63-80; from the U.S. 011-33-5-56-48-63-80; fax: in country 05-56-51-61-97; from the U.S. 011-33-5-56-51-61-97. Website: http://france.usembassy.gov/bordeaux.html.

The American Presence Post in Lyon is located at:

1, quai Jules Courmont, 69002 Lyon;

		telephone: in country 04-78-38-33-03; from the U.S. 011-33-4-78-38-33-03; fax: in country 04-72-41-71-81; from the U.S. 011-33-4-72-41-71-81. The American Presence Post in Rennes is located at: 30, quai Duguay Trouin, 35000 Rennes; telephone: in country 02-23-44-09-60; from the U.S. 011-33-2-23-44-09-60; fax: in country 02-99-35-00-92; from the U.S. 011-33-2-99-35-00-92. The American Presence Post in Toulouse is located at: 25, Allée Jean Jaures, 31000 Toulouse; telephone: in country 05-34-41-36-50; from the U.S. 011-33-5-34-41-16-19; from the U.S. 011-33-5-34-41-16-19. The Consular Agency in Nice is located at: 7, Avenue Gustave V, 3rd floor, 06000 Nice, telephone: in country 04-93-88-89-55; from the U.S. 011-33-4-93-88-89-55; from the U.S. 011-33-4-93-87-07-38; from the U.S. 011-33-4-93-87-07-38.
Germany	112	Please note, all telephone numbers are listed for dialing from the United States. When calling from within Germany, the country code is not necessary and a zero is added before the city code. For example: (49)(69) 7535-0 becomes (069) 7535-0. U.S. Consular Sections are located at: U.S. Embassy Berlin Clayallee 170, 14195 Berlin Tel. (49)(30) 8305-0 (emergency services only) Tel. (49)(30) 832-9233 (routine calls and information requests, 2-4p.m. Monday-Friday) Fax(49)(30) 8305-1215 American Citizen Services Email: ACSBerlin@state.gov U.S. Consulate General Frankfurt Giessener Str. 30, 60435 Frankfurt am Main Tel. (49(69) 7535-0 (emergency services only) Tel.(49)(69) 7535-2102 (routine calls and information requests, 2-4p.m. Monday-Friday Fax: (49)(69) 7535-2252 American Citizen Services Email: GermanyACS@state.gov

			Passport Inquiries Email: FrankfurtPassorts@state.gov U.S. Consulate General Munich Koenigstrasse 5, 80539 Munich Tel. (49)(89) 2888-0 Fax (49)(89) 280-9998 U.S. Consulate Leipzig (emergency services only) Wilhelm-Seyfferth-Strasse 4, 04107 Leipzig Tel. (49)(341) 21-8418 Fax: (49)(341) 213-8417 T here is also a U.S. consular agency in Bremen at: Bremen World Trade Center, Birkenstrasse 15, Tel. (49)(421) 301-5860; Fax: (49)(421) 301-5861. Consular services are no longer available in Hamburg or at Consulate General Dusseldorf.
Ghana	191	193	The U.S. Embassy is located at No. 24 Fourth Circular Road, Cantonments, Accra. Telephone: (233-21) 741-000 Emergency after-hours telephone: (233-21) 741-775 Facsimile: (233-21) 741-362 or 741-426
Greece	112	166	U. S. Embassy Athens Greece 91 Vasilissis Sophias Boulevard Telephone: (30) (210) 721-2951 Emergency after-hours telephone: (30) (210) 729-4444 or (30) (210) 729-4301 Facsimile: (30) (210) 724-5313 U.S. Consulate General in Thessaloniki Plateia Commercial Center 43 Tsimiski Street, 7th floor Telephone: (30) (2310) 242-905

Ireland	999 (or 112 also works)		U.S. Embassy Dublin 42 Elgin Road Ballsbridge Dublin 4 Telephone: +353-1-630-6200 Emergency after-hours telephone: +353-1-668-8777 Facsimile: +353-1-668-8056
ltaly	112	118	The U.S. Embassy is located at: Via V. Veneto 119/A, tel.: 39-06-46741 and fax: 39-06-4674-2217. The U.S. Consulates General in Italy are located in: Florence: Lungarno Amerigo Vespucci 38, tel: 39-055-266-951, consular fax: 399-055-215-550; Milan: Via Principe Amedeo 2/10, tel: 39-02-290-351, and fax: 39-02-290-35-273; Naples: Piazza della Repubblica, tel: 39-081-583-8111, and consular fax: 39-081-583-8275. There are U.S. Consular Agents located in: Genoa: Via Dante 2, tel: 39-010-584-492, and fax: 39-010-553-3033; Palermo: Via Vaccarini 1, tel: 39-091-305-857, and fax: 39-091-625-6026; Venice: Viale Galileo Galilei, 30, tel: 39-041-541-5944, and fax: 39-041-541-6654.
Japan	110	119	U.S. Embassy in Tokyo 1-10-5 Akasaka, Minato-ku, Tokyo 107-8420 Japan Telephone: 81-3-3224-5000 Emergency after-hours telephone: 81-3-3224-5000 Facsimile: 81-3-3224-5856 U.S. Consulate General in Osaka-Kobe 2-11-5 Nishitenma, Kita-ku, Osaka 530-8543 Telephone: 81-6-6315-5900 Emergency after-hours telephone: 81-6-6315-5900 Facsimile: 81-6-6315-5914 U.S. Consulate General in Naha 2-1-1 Toyama, Urasoe, Okinawa 901-2104 Telephone: 81-98-876-4211 Emergency after-hours telephone: 81-98-876-4211 Facsimile: 81-98-876-4243

		U.S. Consulate General in Sapporo Kita 1-Jo Nishi 28-chome, Chuo-ku, Sapporo 064- 0821 Telephone: 81-11-641-1115 Emergency after-hours telephone: 81-11-641-1115 Facsimile: 81-11-643-1283. U.S. Consulate in Fukuoka 2-5-26 Ohori, Chuo-ku, Fukuoka 810-0052 Telephone: 81-92-751-9331 Emergency after-hours telephone: 81-3-3224-5000 (Emergency calls are routed through the Embassy switchboard after hours) Facsimile: 81-92-713-9222 U.S. Consulate in Nagoya Nagoya International Center Bldg. 6th floor, 1-47-1 Nagono, Nakamura-ku, Nagoya 450-0001 Telephone: 81-52-581-4501 Emergency after-hours telephone: 81-52-581-4501 Facsimile: 81-52-581-3190
Kenya	999	U.S. Embassy in Kenya United Nations Avenue Nairobi P. O. Box 606 Village Market 00621 Nairobi, Kenya Telephone: +254 (20)3636000 Consular Services + American Citizen Services Telephone: +254 (20)3636622 If you are an American citizen with an after-hours emergency, please call our hotline at: +254-(0) 20 363 6170 If you are an American citizen with an emergency during business hours, please call: +254-(0) 20 363 6451. For Non-Emergency Issues Please contact us at: Telephone +254 (0) 20-363-6622 Email Address kenya acs@state.gov
Mexico	066, 060, or 080 (Some regions redirect 911 calls to the proper number.)	The U.S. Embassy is located in Mexico City at: Paseo de la Reforma 305, Colonia Cuauhtemoc Telephone from the United States: 011-52-55-5080- 2000 Telephone within Mexico City: 5080-2000; Telephone long distance within Mexico 01-55-5080-2000. You may contact the Embassy by e-mail or visit the Embassy website.

In addition to the Embassy, there are several United States consulates and consular agencies located throughout Mexico (listed below).

CONSULATES:

Ciudad Juarez: Paseo de la Victoria #3650, telephone (52) (656) 227-3000.

Guadalajara: Progreso 175, Col. Americana; telephone (52) (333) 268-2100.

Hermosillo: Calle Monterrey 141 Poniente, Col. Esqueda; telephone (52) (662) 289-3500.

Matamoros: Avenida Primera 2002 y Azaleas; telephone (52) (868) 812-4402.

Merida: Calle 60 No. 338 K x 29 y 31, Col. Alcala Martin; telephone (52) (999) 942-5700.

Monterrey: Avenida Constitucion 411 Poniente; telephone (52) (818) 047-3100.

Nogales: Calle San Jose, Fraccionamiento "Los Alamos"; telephone (52) (631) 311-8150.

Nuevo Laredo: Calle Allende 3330, Col. Jardin; telephone (52) (867) 714-0512.

Tijuana: Avenida Tapachula 96, Col. Hipodromo; telephone (52) (664) 622-7400.

CONSULAR AGENCIES:

Acapulco: Hotel Continental Emporio, Costera Miguel Aleman 121 - Local 14; telephone (52)(744) 484-0300 or (52)(744) 469-0556.

Cabo San Lucas: Blvd. Marina Local C-4, Plaza Nautica, Col. Centro; telephone (52) (624) 143-3566

Cancun: Plaza Caracol Two, Second Level, No. 320-323, Boulevard Kukulkan, Km. 8.5, Zona Hotelera; telephone (52)(998) 883-0272.

Ciudad Acuna: Alfonso Gonzalez Ocampo # 305, Col. Centro; telephone (52) (877) 772-8179.

Cozumel: Plaza Villa Mar en El Centro, Plaza Principal, (Parque Juárez between Melgar and 5th Ave.) 2nd floor, Locales #8 and 9; telephone (52)(987) 872-4574.

Ixtapa/Zihuatanejo: Hotel Fontan, Blvd. Ixtapa; telephone (52)(755) 553-2100.

			Mazatlan: Hotel Playa Mazatlán, Playa Gaviotas #202, Zona Dorada; telephone (52) (669) 916-5889.
			Oaxaca: Macedonio Alcala No. 407, Interior 20; telephone (52) (951) 514-3054 (52) or (951) 516-2853.
			Piedras Negras: Abasolo 211, Local #3, Col. Centro; telephone (52) (878) 782-5586 or (878) 782-8664.
			Playa del Carmen: The Palapa, Calle 1 Sur, between Avenida 15 and Avenida 20; telephone (52)(984) 873-0303.
			Puerto Vallarta: Paseo de Los Cocoteros #85 Sur, Paradise Plaza – Local L-7, Nuevo Vallarta, Nayarit C.P.; telephone (52)(322) 222-0069.
			Reynosa: Calle Monterrey #390, Esq. Sinaloa, Col. Rodríguez; telephone: (52)(899) 923-9331
			San Luis Potosi: Edificio "Las Terrazas", Avenida Venustiano Carranza 2076-41, Col. Polanco; telephone (52)(444) 811-7802 or (444) 811-7803.
			San Miguel de Allende: Dr. Hernandez Macias #72; telephone (52) (415) 152-2357.
			U.S. Embassy Pretoria 877 Pretorius Street, Arcadia, Pretoria Telephone: (27-12) 431-4000 (from South Africa 012-431-4000) Fax: (27-12) 431-5504 (from South Africa 012- 431-5504) U.S. Consulate General Johannesburg
South Africa	10111	10177	1 Sandton Drive (opposite Sandton City Mall just west of the intersection of Sandton Drive and Rivonia Road), Johannesburg Telephone: (27-11) 290-3000 (from South Africa 011-290-3000) Emergency after-hours telephone: 079-111-1684 (outside South Africa: +27 79-111-1684) Fax: (27-11) 884-0396 (from South Africa (011-884-0396) Consular jurisdiction: the Pretoria area and the Gauteng, Mpumalanga, Limpopo, North West, and Free State provinces.
			U.S. Consulate General Cape Town 2 Reddam Avenue, West Lake 7945, Cape Town Telephone: (27-21) 702-7300 (from South Africa

			O21-702-7300) Emergency after-hours telephone: 021-702-7300 (outside of Africa +27 702-7300) Fax (27-21) 702-7493 (from South Africa 021-702-7493) Consular jurisdiction: Western Cape, Eastern Cape, and Northern Cape provinces. U.S. Consulate General Durban Located at: The Old Mutual Building, 31st floor, 303 Dr. Pixley KaSeme Street, Durban 4001 Telephone: (27-31) 305-7600 (from South Africa 031-305-7600) Emergency after-hours telephone: 079-111-1445 (outside South Africa: +27 079-111-1445) Fax: (27-31) 305-7691 (from South Africa 031-305-7691) Consular jurisdiction: KwaZulu-Natal Province.
Spain	112	061	The U.S. Embassy in Madrid is located at: Serrano 75; telephone (34) (91) 587-2200, and fax (34) (91) 587-2303. U.S. citizens who register with the Consular Section at the U.S. Embassy, Consulate General, or one of the Consular Agencies listed below can obtain updated information on travel and security within Spain or Andorra. Additional information and appointments for routine services are available through the U.S. Embassy's web page. Appointments are required for routine Consular Services. To make an appointment, please visit the U.S. Embassy's online appointment system. The U.S. Consulate in Barcelona is located at Paseo Reina Elisenda 23-25; telephone (34) (93) 280-2227 and fax (34) (93) 205-5206. Visitors to Barcelona can access additional information from the Consulate General's web page. There are six consular agencies in Spain, which provide limited services to American citizens, but are not authorized to issue passports. Anyone requesting service at one of the consular agencies should call ahead to verify that the service requested will be available on the day you expect to visit the agency. Fuengirola (in Malaga Province), at: Avenida Juan Gomez Juanito 8, Edificio Lucia 1C, Fuengirola 29640. Telephone (34) (952)

		The telephone number is (34) (928) 271-259 and the fax (34) (928) 225-863. Hours 10:00 a.m. to 1:00 p.m. Palma de Mallorca, at: Edificio Reina Constanza, Porto Pi, 8, 9-D, 07015 Palma de Mallorca 07015. Telephone (34) (971) 40-3707 or 40-3905 and fax (34) (971) 40-3971. Hours 10:30 a.m. to 1:30 p.m. Seville, at: Plaza Nueva 8-8 duplicado, 2nd Floor, Office E-2 No.4, Sevilla 41101. Telephone: (34) 954-218-751 and fax (34) 954-220-791 Hours: 10:00 a.m. to 1:00 p.m. Valencia, at: Doctor Romagosa 1, 2-J, Valencia 46002. Telephone (34) (96)-351-6973 and fax (34) (96) 352-9565. Hours 10:00 a.m. to 2:00 p.m. For assistance regarding Andorra, please contact the U.S. Consulate in Barcelona. The U.S. Embassy is located at: 686 Old Bagamoyo Road, Dar es Salaam. The
Tanzania	111	686 Old Bagamoyo Road, Dar es Salaam. The Embassy's Consular Section can be contacted by telephone at [255](22) 266-8001 x 4122 (After hours U.S. citizen emergencies should call [255](22) 266-8001 and wait for the operator to answer); by fax [255](22) 266-8238; contacted by email. The Embassy website is http://tanzania.usembassy.gov

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Turks & Caicos	999 or 911	Americans residing or traveling in the Turks and Caicos Islands are encouraged to sign up for the Smart Traveler Enrollment Program with the U.S. Embassy in Nassau in order to obtain updated information on travel and security within the Turks and Caicos Islands. By enrolling, American citizens enable the Embassy to contact them in case of emergency. The Embassy is located at 42 Queen Street, Nassau, The Bahamas (next to the McDonald's Restaurant and across from the British Colonial Hilton Hotel.) It may be contacted by email or fax (242) 356-7174. Non-emergency services are by appointment (see available appointment slots on website). Walk-ins are seen Mondays and Fridays, 9:00 – 11:00 a.m. and Wednesdays, 1:00 – 3:00 p.m. (except for U.S. and Bahamian holidays). American citizens in the Turks and Caicos may obtain emergency assistance: by calling (242) 322-1181 during regular business hours or (242) 328-2206 after-hours.
United Kingdom	999 or 112 (In 2006 101 was made available as a nonemergency, non-free number for police and local authorities in a small number of areas in England and Wales.)	U.S. Embassy London 24 Grosvenor Square, London W1A 1AE Telephone: 020-7499-9000 Telephone from the United States: 011-44-20- 7499-9000 (24 hours) Consular fax: 020-7495-5012 Consular fax from the United States: 011-44-20- 7495-5012. U.S. Consulate General in Edinburgh, Scotland 3 Regent Terrace, Edinburgh EH7 5BW Telephone: 013-1556-8315 Telephone from the U.S.: 011-44-13-1556-8315 Emergency after hours telephone: 012-2485-7097 Emergency after hours telephone from the United States: 011-44-12-2485-7097 Fax: 013-1557-6023 Fax from the United States: 011-44-13-1557-6023. U.S. Consulate General in Belfast, Northern Ireland Danesfort House, 228 Stranmillis Road, Belfast BT9 5GR Telephone: 028-9038-6100 Telephone from the United States: 011-44-28-9038-6100 Fax: 028-9068-1301

Fax from the United States: 011-44-28-9068-1301 There is no U.S. consular representation in Gibraltar. Passport questions should be directed to the U.S. Embassy in Madrid, located at Serrano 75, Madrid, Spain; telephone: 34-91-587-2200 and fax: 34-91-587-2303. All other inquiries should be directed to the U.S. Embassy in London
Embassy in London.